

PEOPLE'S EXPECTATIONS IN A TECHNOLOGY DRIVEN SOCIETY.

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What are Nigeria's Challenges?

These challenges that tend to define us as a developing nation, can be addressed by applying digital technology in a strategic manner.



How can good governance tackle these challenges?

Confers power and authority

Meets citizens' needs

Establishes safer societies

Ensures security of lives and property

Centres on the welfare of the people

Is good governance a constitutional requirement?

Yes

Section 14, sub-section 2b, 1999
Constitution:

“The security and welfare of the people shall be the primary purpose of government”.

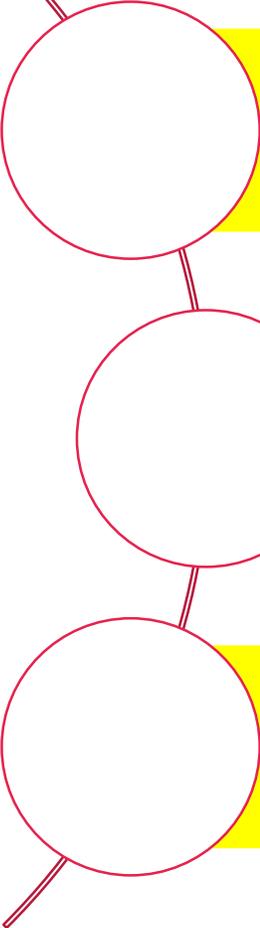
Does the Nigeria's constitution recognize technology?

Yes

Section 18, sub-section 2, 1999
Constitution:

“Government shall promote science and technology”.

How do we measure people's welfare?



Level of satisfaction with the economy

Extent of security

Social freedom and peace of mind

Where does digital technology come in?

Globally recognized as an enabler

Acts as a facilitator of government procedures

Improves processes of good governance

Delivers positive impacts of governance

Introduces transparency into Government functions

Can technology work in Nigeria? **Yes**

- Telecoms revolution, NCC, Tele-density growth
- Banking reforms, Fintech, BVN, ATM, CBN
- Health insurance automation, NHIA
- Tax automation, revenue management, FIRS
- ePassport, immigration control, NIS
- Citizens' identity harmonization, NIMC
- eVoting, road safety, Galaxy Backbone, NIGCOMSAT, etc.

NCC: Nigeria Communications Commission, **BVN**: Bank Verification Number, **CBN**: Central Bank of Nigeria, **NHIA**: National Health Insurance Authority, **FIRS**: Federal Inland Revenue Service, **NIS**: Nigeria Immigration Service, **NIMC**: National Identity Management Commission, **NIGCOMSAT**: Nigeria Communications Satellite Limited

What is digital technology known for?

Globally recognized as an enabler

Acts as a facilitator

Improves processes of good governance

Delivers positive impacts of governance

Improves government functions and procedures

In what ways do people expect technology to help?

**Fight corruption
and deepen
democratic rule**

**Tackle insecurity
and terrorism, to
ensure safe and
peaceful society**

**Fix the economy
and stimulate
fiscal growth**

**Strengthen
healthcare
services**

**Revamp our
education system**

**Drive foreign
direct investment,
improve national
prosperity**

**Automate budget
implementation
and checkmate
leakages**

**Stimulate our
production
industries**

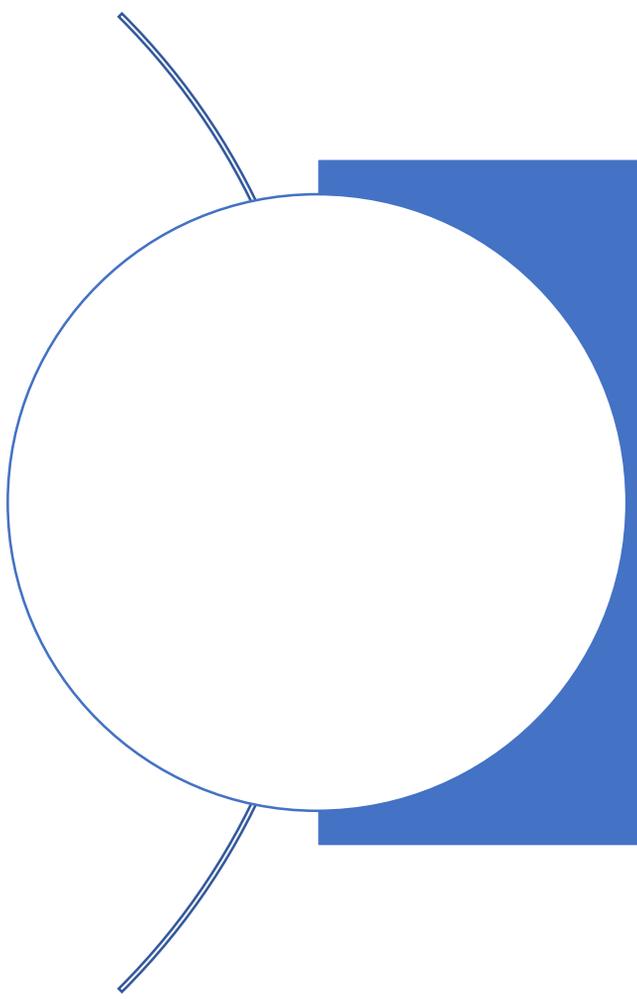
**Monitor and
evaluate
governance,
through checks
and balances**

**Foster interaction
between
government and
society**

**Establish,
administer and
regulate
multilevel policing**

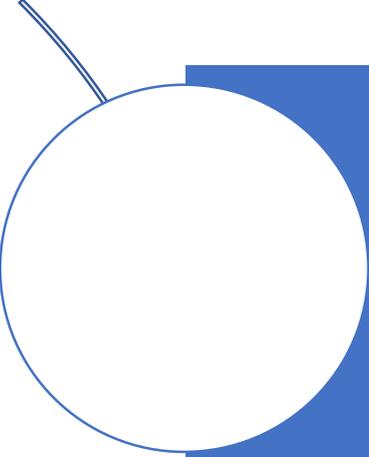
**Harmonize identity
systems for census,
healthcare,
population,
immigration, etc**

Recommendation 1 for Government

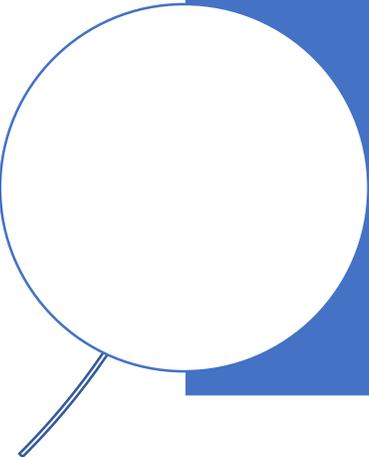


Digital literacy must be promoted to develop citizens' capacity in understanding and using technology.

Recommendation 2 for INEC



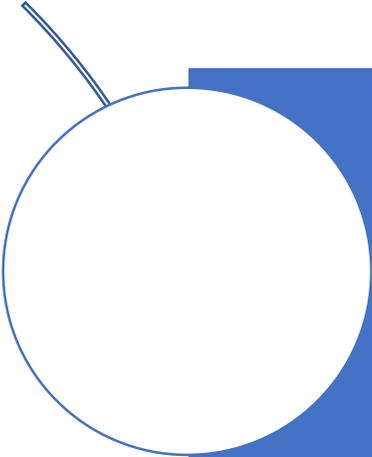
INEC must embark on continuous improvement of its technology in line with Cybersecurity best practices, to maintain perpetual data protection.



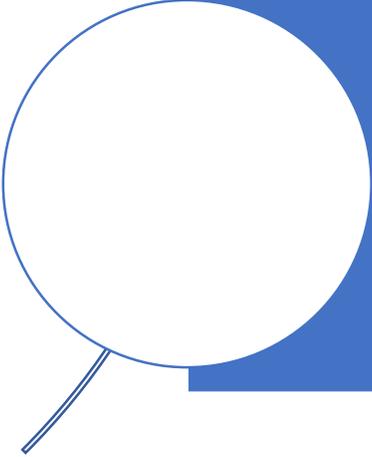
Pre-election education & voter enlightenment, vote transmission, database security, server integrity, election monitoring and real-time tracking, Post election audit trails.

INEC: Independent National Electoral Commission

Recommendation 3 for voters

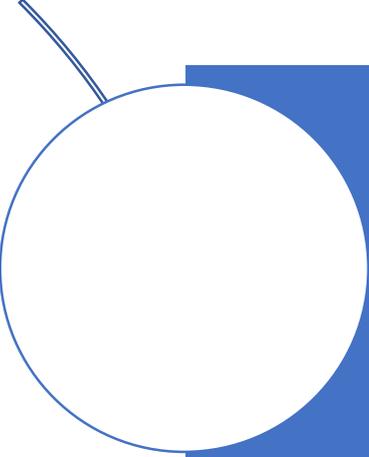


Voters and the electorates must take advantage of available digital tools to participate ethically in the process.

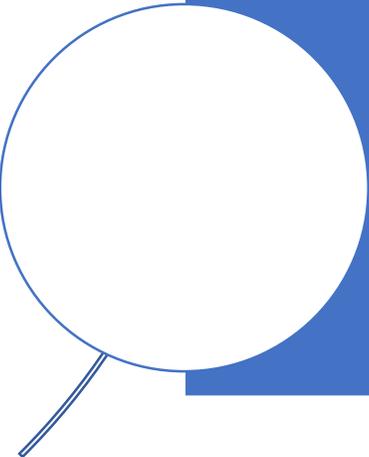


Citizens should be convinced with verifiable evidence that the technology is secure and adequately protected from cyber attacks.

Recommendation 4 for candidates and parties

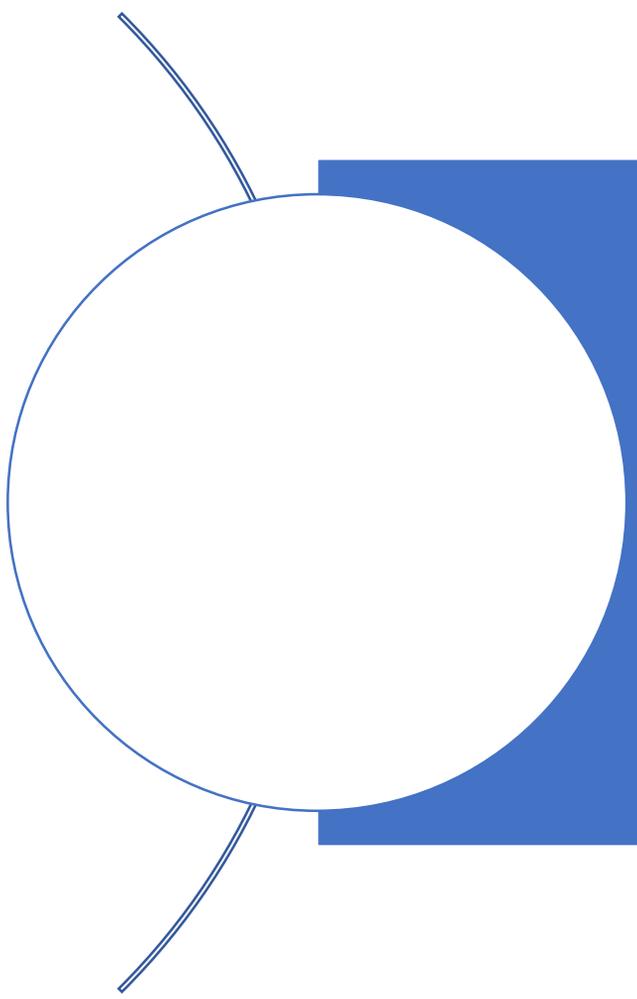


Candidates should tailor their campaign promises to accommodate technology, and how it will address Nigeria's challenges.



Political parties are expected to include digital technologies in their manifestoes, and tell Nigerians how they intend to apply them.

Recommendation 5 for private sector



Private digital technology service providers should take advantage of existing legal frameworks and procurement protocols to improve upon automation.

The goal of eGovernment?

When federal institutions apply digital technology to facilitate government functions and procedures, to deliver citizen services more efficiently, they are said to be practicing **eGovernment**.

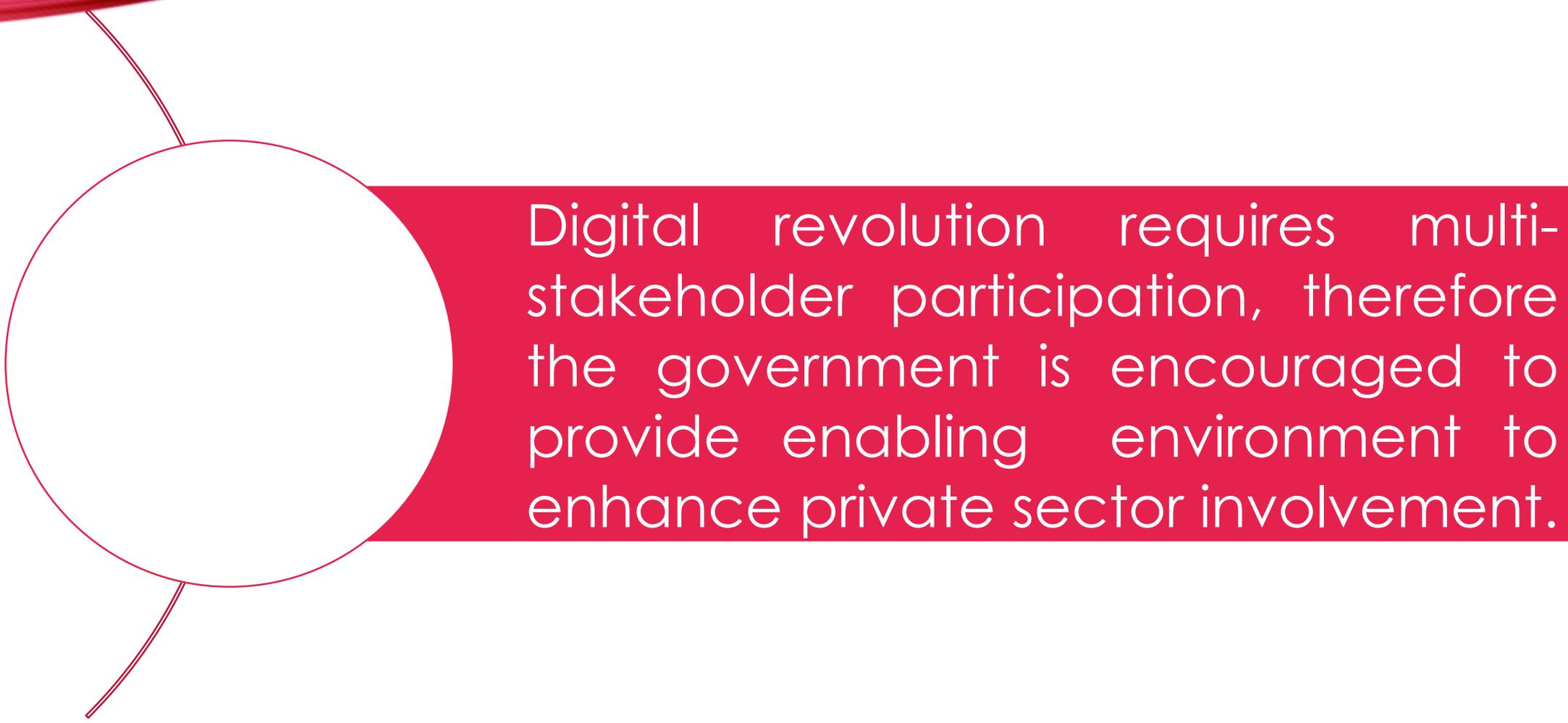


CONCLUSION (1/3)



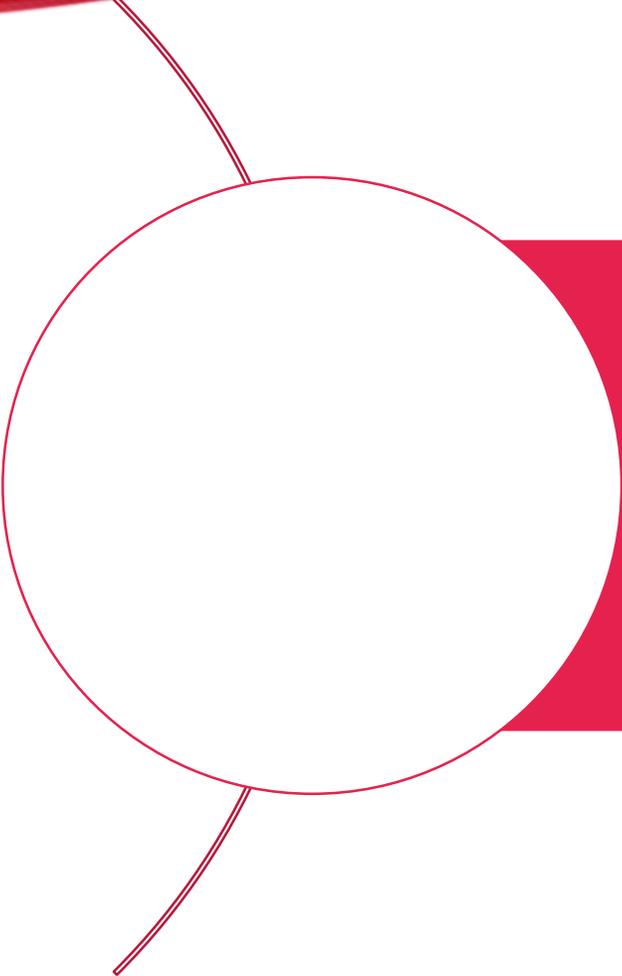
In this digital era, any country that does not embrace technology is unlikely to make significant progress or sustain economic development.

CONCLUSION (2/3)



Digital revolution requires multi-stakeholder participation, therefore the government is encouraged to provide enabling environment to enhance private sector involvement.

CONCLUSION (3/3)



Technology will not work if the ruling class does not bridge the trust deficit between the leaders and the followers.

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